

Coming to Unum in June 2018 – Two Market Leaders Join Forces

unumSM + **HealthAdvocate**SM

Unum leads the way in offering financial protection to help people through difficult times. Now, we're excited to expand our support by partnering with the Health Advocate Employee Assistance Program, a national leader in providing the right resources and interventions to help employees and managers with a full range of stressful life challenges in their earliest stages.

By enhancing our real-life support for employees when they need it most, we help increase productivity and lower costs for employers.

The Highlights:

- Health Advocate – a well-respected brand in our market
- New capabilities – medical bill saver, video counseling, expanded counselor network
- Finds solutions for sensitive issues including relationship difficulties, resolving debt, stress, depression, substance abuse, caregiving, difficult employees, and more
- Provides critical incident telephonic and onsite support
- Enhanced web and mobile tools
- Dedicated and responsive Unum support team

**See How Health Advocate Offers
the Right Support at the Right Time**



HealthAdvocateSM

Employee Assistance and Work/Life Program (EAP+Work/Life)

Health Advocate's EAP+Work/Life Program provides short-term, professional counseling and referral services to help employees with personal and family issues and work/life balance.

- Unlimited access to Licensed Professional Counselors and Work/Life Specialists
- 24-hour availability
- Services available to employees, their spouses or domestic partners, dependent children, parents and parents-in-law
- Confidential counseling available in-person, by phone, secure video and online chat
- Access to consultations with legal and financial specialists
- Comprehensive online services offer tools, tips and other resources to support employees' mental, emotional, physical and financial well-being
- Medical Bill Saver service to help lower non-covered medical/dental bills, reducing financial stress. (For our shared model, if negotiations are successful, we share in 25% of savings).
- Financial Wellness services provides personalized help and online tools to help employees better manage their money, reduce debt and save for the future
- Personal Concierge service available for help with travel and event bookings
- Employee and management trainings/orientations
- Management support 24/7 for sensitive employee issues
- Disruptive Event Management response and planning services
- Options for global coverage
- Comprehensive reporting package for employers
- Multilevel employee communications

Key Benefits for Employees

- We simplify EAP services, making it easy for employees to get the personalized help they need
- Employees simply call our toll-free number to connect with a Health Advocate Licensed Professional Counselor or Work/Life Specialist. Confidential counseling is available in person, by phone, secure video and online chat.
- Our counselors carefully listen to and evaluate employees' needs to offer short-term counseling focused on coping strategies. They can address a wide range of issues including marital problems, substance abuse, family/parenting issues, stress, grief and loss, depression and other emotional problems. Appropriate referrals are provided for long-term counseling or specialized care.
- Work/Life Specialists can identify appropriate local resources and verify availability of needed services including child care, eldercare, legal/financial services, to help employees better balance the demands of work, family and other aspects of their lives.
- EAP in the palm of your hand - access anytime via App or website to articles, tools like calculators, webinars, downloadable forms and searches for services.



Key Benefits for Clients

- Flexible plans customized to your needs
- Without intervention, employee issues can escalate and result in lowered productivity and morale, and increased absenteeism, turnover, accidents, compensation claims and healthcare costs.
- Health Advocate's EAP+Work/Life Program helps employees who may be experiencing a "temporary setback in life." EAP provides a range of organizational services to assist managers and human resources staff with sensitive employee issues and critical event response and planning.
- Ability to integrate with Health Advocate's suite of well-being solutions provides added value