Coming to Unum in June 2018 – Two Market Leaders Join Forces

Unum leads the way in offering financial protection to help people through difficult times. Now, we’re excited to expand our support by partnering with the Health Advocate Employee Assistance Program, a national leader in providing the right resources and interventions to help employees and managers with a full range of stressful life challenges in their earliest stages.

By enhancing our real-life support for employees when they need it most, we help increase productivity and lower costs for employers.

The Highlights:

- Health Advocate – a well-respected brand in our market
- New capabilities – medical bill saver, video counseling, expanded counselor network
- Finds solutions for sensitive issues including relationship difficulties, resolving debt, stress, depression, substance abuse, caregiving, difficult employees, and more
- Provides critical incident telephonic and onsite support
- Enhanced web and mobile tools
- Dedicated and responsive Unum support team

See How Health Advocate Offers the Right Support at the Right Time
Employee Assistance and Work/Life Program (EAP+Work/Life)

Health Advocate's EAP+Work/Life Program provides short-term, professional counseling and referral services to help employees with personal and family issues and work/life balance.

- Unlimited access to Licensed Professional Counselors and Work/Life Specialists
- 24-hour availability
- Services available to employees, their spouses or domestic partners, dependent children, parents and parents-in-law
- Confidential counseling available in-person, by phone, secure video and online chat
- Access to consultations with legal and financial specialists
- Comprehensive online services offer tools, tips and other resources to support employees' mental, emotional, physical and financial well-being
- Medical Bill Saver service to help lower non-covered medical/dental bills, reducing financial stress. (For our shared model, if negotiations are successful, we share in 25% of savings).
- Financial Wellness services provides personalized help and online tools to help employees better manage their money, reduce debt and save for the future
- Personal Concierge service available for help with travel and event bookings
- Employee and management trainings/orientations
- Management support 24/7 for sensitive employee issues
- Disruptive Event Management response and planning services
- Options for global coverage
- Comprehensive reporting package for employers
- Multilevel employee communications

Key Benefits for Employees

- We simplify EAP services, making it easy for employees to get the personalized help they need
- Employees simply call our toll-free number to connect with a Health Advocate Licensed Professional Counselor or Work/Life Specialist. Confidential counseling is available in person, by phone, secure video and online chat.
- Our counselors carefully listen to and evaluate employees’ needs to offer short-term counseling focused on coping strategies. They can address a wide range of issues including marital problems, substance abuse, family/parenting issues, stress, grief and loss, depression and other emotional problems. Appropriate referrals are provided for long-term counseling or specialized care.
- Work/Life Specialists can identify appropriate local resources and verify availability of needed services including child care, eldercare, legal/financial services, to help employees better balance the demands of work, family and other aspects of their lives.
- EAP in the palm of your hand - access anytime via App or website to articles, tools like calculators, webinars, downloadable forms and searches for services.

Key Benefits for Clients

- Flexible plans customized to your needs
- Without intervention, employee issues can escalate and result in lowered productivity and morale, and increased absenteeism, turnover, accidents, compensation claims and healthcare costs.
- Health Advocate's EAP+Work/Life Program helps employees who may be experiencing a “temporary setback in life.” EAP provides a range of organizational services to assist managers and human resources staff with sensitive employee issues and critical event response and planning.
- Ability to integrate with Health Advocate's suite of well-being solutions provides added value